

PayKilla — Cookie Policy

COOKIE POLICY

<https://paykilla.com>

Last updated: 19 March 2026

This Cookie Policy (the “Policy”) explains how INGRASE Ltd. (registration No. 245602), a company incorporated and existing under the laws of the Republic of Seychelles, trading under the commercial name “PayKilla” (“we”, “us”, “our”), uses cookies and similar tracking technologies on our website <https://paykilla.com> (the “Website”).

This Policy forms an integral part of our Privacy Policy. It describes what cookies are, the types of cookies we use, why we use them and how you can manage your cookie preferences.

By continuing to use our Website, you consent to the use of cookies in accordance with this Policy. If you do not agree with our use of cookies, you should adjust your browser settings accordingly or refrain from using the Website.

1. What are cookies?

Cookies are small text files that are stored on your device (computer, smartphone, tablet, etc.) when you visit a website. They are widely used to make websites work efficiently and to provide information to website owners. Cookies may be “first-party” (set directly by us) or “third-party” (set by external services operating on our Website).

2. How we use cookies

We use cookies for the following purposes:

- To ensure the proper functioning of the Website and to maintain your session;
- To analyse website traffic and user behaviour in order to improve our Website and services;
- To remember your preferences and personalise your experience;
- To segment audiences and deliver relevant content and communications.

3. Types of cookies we use

The tables below provide detailed information about each cookie used on our Website, including its name, domain, type, expiration period and purpose.

3.1 Strictly necessary cookies

These cookies are essential for the proper functioning of the Website. They enable basic functionality such as user authentication and session management. The Website cannot function properly without these cookies. Under applicable data protection law, consent is not required for strictly necessary cookies.

Cookie	Domain	Type	Expiration	Description
AUTH_SESSION_ID	ui.paykilla.com	First-party	Session	Manages user authentication sessions on the platform, ensuring users remain logged in while navigating the site.
rl_session	.paykilla.com	First-party	1 year	Maintains the user's session state, keeping users connected and ensuring consistent interactions throughout their visit.

3.2 Performance / analytics cookies

These cookies collect information about how visitors use our Website, such as which pages are visited most often and whether users encounter error messages. All information collected by these cookies is aggregated and used solely to improve the operation of the Website.

Cookie	Domain	Type	Expiration	Description
_ga	.paykilla.com	First-party	1 year and 1 month	Set by Google Analytics. Distinguishes unique users by assigning a randomly generated client identifier. Used to calculate visitor, session and campaign data for analytics

Cookie	Domain	Type	Expiration	Description
_ga_WJX57F76 GV	.paykilla.com	First-party	1 year and 1 month	reports. Set by Google Analytics (GA4). Maintains the session state and tracks user interactions across pages.
rl_group_id	.paykilla.com	First-party	1 year	Groups users for analytics purposes to improve the analysis of website performance.
rl_anonymous_id	.paykilla.com	First-party	1 year	Assigns an anonymous identifier to visitors for tracking and analytics purposes, helping to understand how users interact with the Website.

3.3 Targeting / advertising cookies

These cookies collect information about user behaviour and preferences in order to deliver more relevant content and, where applicable, targeted advertising. They may be used to build a profile of your interests.

Cookie	Domain	Type	Expiration	Description
rl_trait	.paykilla.com	First-party	1 year	Collects information about user behaviour and preferences in order to optimise the user experience and enable

Cookie	Domain	Type	Expiration	Description
				personalised communications
rl_group_trait	.paykilla.com	First-party	1 year	Segments audiences based on predefined criteria to deliver more personalised and relevant content to users.

3.4 Functionality cookies

These cookies allow the Website to remember the choices you make and to provide enhanced, more personalised functionality.

Cookie	Domain	Type	Expiration	Description
rl_user_id	.paykilla.com	First-party	1 year	Recognises and distinguishes individual users visiting the Website, enabling personalised experiences and interactions.

3.5 Other cookies

The following cookies are used on the Website but do not fall within a standard classification. We are working to classify them and will update this Policy accordingly.

Cookie	Domain	Type	Expiration	Description
KC_AUTH_SESSION_HASH	ui.paykilla.com	First-party	59 seconds	Short-lived technical cookie used by the Keycloak authentication system during the login process.
rl_page_init_referrer	.paykilla.com	First-party	1 year	Records the initial referrer URL when a

Cookie	Domain	Type	Expiration	Description
				user first accesses the Website. Used for session attribution and analytics.
rl_page_init_referring_domain	.paykilla.com	First-party	1 year	Records the referring domain when a user first accesses the Website. Used for traffic source analysis.

4. Third-party services

Google Analytics. We use Google Analytics, a web analytics service provided by Google LLC (“Google”), to analyse the use of our Website. Google Analytics uses cookies (in particular, ****_ga**** and ****_ga_WJX57F76GV****) to collect information about how visitors use the Website. This data is transmitted to and stored by Google on servers that may be located outside the European Economic Area. Google may use this data in accordance with its own privacy policy. You can opt out of Google Analytics by installing the Google Analytics Opt-out Browser Add-on, available at <https://tools.google.com/dlpage/gaoptout>.

RudderStack. We use RudderStack, a customer data platform, to collect and route user interaction data. The cookies prefixed with **rl_** (such as **rl_session**, **rl_anonymous_id**, **rl_user_id**, **rl_trait**, **rl_group_id**, **rl_group_trait**, **rl_page_init_referrer** and **rl_page_init_referring_domain**) are set by RudderStack to manage sessions, track anonymous and identified users, and segment audiences for analytics and personalisation purposes.

Keycloak. We use Keycloak, an open-source identity and access management solution, for user authentication. The **AUTH_SESSION_ID** and **KC_AUTH_SESSION_HASH** cookies are set by Keycloak to securely manage authentication sessions.

5. How to manage cookies

You have the right to decide whether to accept or refuse cookies (except for strictly necessary cookies, which are essential for the operation of the Website).

Browser settings. Most web browsers allow you to control cookies through their settings. You can usually find these controls in the “Settings”, “Preferences” or “Privacy” section of your browser. The following links provide instructions for the most commonly used browsers:

- Google Chrome: <chrome://settings/cookies>
- Mozilla Firefox: <about:preferences#privacy>
- Safari: Preferences > Privacy
- Microsoft Edge: <edge://settings/privacy>

Opting out of Google Analytics. To specifically opt out of Google Analytics tracking, you can install the Google Analytics Opt-out Browser Add-on, available at: <https://tools.google.com/dlpage/gaoptout>

Please note that disabling or blocking cookies may affect the functionality of the Website, and certain features or services may become unavailable.

6. Data retention

The cookies used on our Website have varying expiration periods, as specified in the tables in Section 3 above. Session cookies are deleted when you close your browser. Persistent cookies remain on your device for the specified period or until you delete them manually.

7. Your rights

If you are located in the European Economic Area (EEA), the United Kingdom or another jurisdiction with applicable data protection law, you may have the following rights in relation to personal data collected through cookies:

- The right to access your personal data;
- The right to rectification of inaccurate personal data;
- The right to erasure (“right to be forgotten”);
- The right to restrict or object to processing;
- The right to data portability;
- The right to withdraw consent at any time.

To exercise any of these rights, please contact us using the details provided in Section 9 below.

8. Changes to this Policy

We reserve the right to update or modify this Cookie Policy at any time. Any changes will be posted on this page with a revised “Last updated” date. We encourage you to review this Policy periodically. Where required by applicable law, we will obtain your consent before implementing any material changes to our use of cookies.

9. Contact

If you have any questions or concerns about this Cookie Policy or our use of cookies, please contact us at:

INGRASE Ltd. (trading as PayKilla)

Registration number: 245602

Jurisdiction: Republic of Seychelles

Email: info@paykilla.com

Telegram: https://t.me/PayKilla_BD

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